

FROM : COMMISSIONER OPERATIONS

TO : ALL PROPOLS, TRAFFPOL

INFO : CGP

DCG [OPERATIONS]

COMMISSIONERS

RDO NUMBER MT 05/16 DD 21/07/2016

IMMEDIATE

SUBJECT : SETTING UP OF AND CONDUCT AT ROADBLOCKS

FURTHER TO COMPOL OPERATIONS RDO BD90/16 DATED 21/07/2016 IT IS FURTHER DIRECTED THAT ALL ROAD BLOCKS AND TRAFFIC CHECKPOINTS ARE RATIONALISED AND MOUNTED IN TERMS OF THE COIN MANUAL. IT IS ACKNOWLEDGED THAT DUE TO THE CURRENT SECURITY SITUATION AND THE NEED TO CONTAIN CRIME AND ENFORCE TRAFFIC LAWS, ROADBLOCKS ARE INDISPENSABLE.

IT HAS BEEN NOTED THAT SOME COMMANDERS CONTINUE TO HAVE NUMEROUS UNCOORDINATED ROADBLOCKS IN THEIR AREAS CONTRARY TO GIVEN INSTRUCTIONS BY THIS HEADQUARTERS. SOME BLOCKS HAVE BEEN SEEN TO BE MOUNTED IN SOME INSTANCES AT FREQUENCIES OF 500METRES SOME CLAIMING TO BE FROM DUB STATIONS, SOME FROM TRAFFIC STATIONS AND SOME FROM HIGHWAY PATROL. SOME BLOCKS HAVE BEEN SEEN MOUNTED AT SCHOOL GATES, INSIDE SHOPPING MALLS, AT ROBOTS, AT SHARP CURVES AND IN SOME CASES AT VERY BUSY INTERSECTIONS OR ROADS DURING PEAK HOURS. IT HAS ALSO BEEN NOTED THAT SOME OFFICERS MANNING THE BLOCKS ARE POORLY TURNED OUT, RUDE AND UTTER CARELESS STATEMENTS WHICH ALL HAS AN EFFECT OF INFURIATING MEMBERS OF THE MOTORING PUBLIC AND ADVERSELY AFFECTING THE REPUTATION AND IMAGE AS ZRP. COMMANDERS ARE REMINDED THAT THEY ARE RESPONSIBLE AND ACCOUNTABLE FOR THE CONDUCT AND PERFORMANCE OF MEMBERS UNDER THEIR COMMAND, AND ALL POLICE ACTIVITIES WITHIN THEIR AREAS OF JURISDICTION AND CAN THEREFORE NOT PROFESS IGNORANCE OR DISOWN SUCH UNACCEPTABLE PERFORMANCE BY THEIR MEMBERS.

IN VIEW OF THE DEFICIENCIES NOTED, IT IS DIRECTED THAT ALL COMMANDERS ARE TO COME UP WITH A WEEKLY ROADBLOCK

SCHEDULE IN THEIR AREAS OF JURISDICTION AND TO LIAISE WITH TRAFFPOL AS TO THE CITING OF ROADBLOCKS. THE SCHEDULE IS TO BE SUBMITTED EVERY FRIDAY BY 1800HRS TO PGHQ [OPERATIONS] FOR CONSOLIDATION. BEFORE DEPLOYMENT, ALL PERSONNEL ARE TO BE PARADED, INSPECTED AND BRIEFED.

- ❖ THE BRIEFING MUST INCLUDE EXPECTED CONDUCT, PURPOSE OF THE BLOCK AND EXPECTED OUTCOMES.
- ❖ IN CITING OF ROADBLOCKS AND CHECKPOINTS, COMMANDERS MUST AVOID MOUNTING AT SCHOOL GATES, SHOPPING MALLS, PEAK HOUR CONGESTION AREAS AND SHARP CURVES.
- ❖ AS FAR AS POSSIBLE, THERE MUST BE A ONE STOP SHOP IN MOUNTING OF ROADBLOCKS SO THAT THOSE DOING BLOCKS FOR DIFFERENT PURPOSES ARE COMBINED INTO A SINGLE BLOCK TO AVOID NUMEROUS BLOCKS.
- ❖ MEMBERS MOUNTING BLOCKS MUST BE FIRM BUT FAIR AND SHOULD EXHIBIT PROFESSIONAL CONDUCT. THEY MUST EXERCISE GOOD CUSTOMER CARE AND BE AS HELPFUL AS POSSIBLE SO THAT EVEN IF A MOTORIST IS TICKETED HE OR SHE WILL LEAVE THE ROADBLOCK SATISFIED.
- ❖ COMMANDERS ARE REMINDED THAT ALL MEMBERS AIM TO BUILD A GOOD IMAGE OF THE ORGANISATION THROUGH PROFESSIONAL CONDUCT.

❖ MEMBERS MANNING ROADBLOCKS MUST BE RANDOMLY AND CONSTANTLY SUPERVISED TO ENSURE COMPLIANCE OF THIS DIRECTIVE AND PREVENTING ACTS OF CORRUPTION AND TO SUPPORT THEM ON THE GROUND.

❖ AS ZRP WE ASCRIBE TO THE FOLLOWING VALUES WHICH MUST RELIGIOUSLY BE ADHERED TO AT ALL TIMES:

- PROFESSIONALISM
- INTEGRITY
- ACCOUNTABILITY
- HONESTY AND
- TRANSPARENCY

ALL COMMANDERS ARE TO ACKNOWLEDGE RECEIPT OF THIS SIGNAL AND HIGHLIGHT MEASURES PUT IN PLACE BY **23/07/2016** FOR IMMEDIATE IMPLEMENTATION OF THESE DIRECTIVES.

SUPERVISORY TEAMS ARE TO BE SET UP AT BOTH DISTRICT AND PROVINCIAL LEVELS TO ENSURE COMPLIANCE. TEAMS FROM POLICE GENERAL HEADQUARTERS SHALL RANDOMLY AND WITHOUT NOTICE VISIT PROVINCES TO ENSURE COMPLIANCE AND ANY DEVIATIONS FROM THESE DIRECTIVES WILL CALL FOR IMMEDIATE DISCIPLINARY ACTION.

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